



Your A&G Management Update

Effective as of March 25, 2020

Governor Hogan has mandated that there be strict compliance to keep our neighbors, friends and families healthy. To abide by his requests our leasing offices are open by APPOINTMENT ONLY, and our gyms and business centers are closed. Our events are postponed or canceled.

THE GOOD NEWS is that we ARE up and running remotely, collaborating with each community manager and supervisor every day. OUR MAINTENANCE TEAM IS AVAILABLE FOR YOUR EMERGENCIES.

Remember that if you need anything from the leasing or management office in your community that public contact is greatly limited, so PLEASE CALL YOUR LEASING OFFICE FOR INSTRUCTION FIRST.

FAQs about your April Rent

A&G Management Company is compassionate towards the financial impact the Corona Virus (COVID-19) is having on you, our residents. Here are some suggestions that will hopefully put your mind at ease in regard to your April Rent.

1- To assist you in your payment of April's rent, you can conveniently:

- a. Pay on-line with an e-check; credit card (Visa, Mastercard or Discover); Money Gram via the **A&G Website's Resident Portal**
- b. Mail your check or money order along with your coupon through the A&G Lock Box.

2- If you can only pay a portion of your April rent, please alert your community MANAGER immediately. Your partial payment may be made by utilizing the A&G Resident Portal, from the comfort & safety of your home. Alternatively, Money-Gram's money order payment system, available at CVS, Walmart and many other retail locations, is another easy way to pay your rent in a partial payment. The balance of your unpaid rent will be due as soon as this crisis ends.

3- If you have become temporarily unemployed from your job, please try to collect the Unemployment Insurance pay that you are entitled to and pay your rent as soon as possible. Speak to your manager if this applies to you.

4- If you are completely unable to pay any portion of your rent for any reason related to the CORONA VIRUS, **please call your leasing office for further instruction.**

A&G Management Company encourages ALL residents to implement safe practices which includes social distancing, appropriate hand washing (count to 20) and avoiding groups of 10 or more people. **Now and always, the safety and well-being of our community residents is A&G Management's primary concern. Stay safe.**

Cindy Hugoniot, COO
Shellye A. Gilden, President
3-25-20